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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/965,667	09/26/2001	Mark Thompson	020375-003500US	2848
20350	7590 04/13/2004		EXAMINER	
	D AND TOWNSEND	PATEL, JAGDISH		
TWO EMBARCADERO CENTER EIGHTH FLOOR			ART UNIT	PAPER NUMBER
SAN FRANC	CISCO, CA 94111-3834	3624		

Please find below and/or attached an Office communication concerning this application or proceeding.

	Application No.	Applicant(s)				
	09/965,667	THOMPSON, MARK				
Advisory Action	Examiner	Art Unit				
	JAGDISH PATEL	1 10(4)				
The MAILING DATE of this communication appears on the cover sheet with the correspondence address						
THE REPLY FILED 23 March 2004 FAILS TO PLACE THIS APPLICATION IN CONDITION FOR ALLOWANCE. Therefore, further action by the applicant is required to avoid abandonment of this application. A proper reply to a final rejection under 37 CFR 1.113 may only be either: (1) a timely filed amendment which places the application in condition for allowance; (2) a timely filed Notice of Appeal (with appeal fee); or (3) a timely filed Request for Continued Examination (RCE) in compliance with 37 CFR 1.114.						
PERIOD FOR REPLY [check either a) or b)]						
a) The period for reply expiresmonths from the mailing date of the final rejection. b) The period for reply expires on: (1) the mailing date of this Advisory Action, or (2) the date set forth in the final rejection, whichever is later. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the mailing date of the final rejection. ONLY CHECK THIS BOX WHEN THE FIRST REPLY WAS FILED WITHIN TWO MONTHS OF THE FINAL REJECTION. See MPEP 706.07(f).						
Extensions of time may be obtained under 37 CFR 1.136(a). The date on which the petition under 37 CFR 1.136(a) and the appropriate extension fee have been filed is the date for purposes of determining the period of extension and the corresponding amount of the fee. The appropriate extension fee under 37 CFR 1.17(a) is calculated from: (1) the expiration date of the shortened statutory period for reply originally set in the final Office action; or (2) as set forth in (b) above, if checked. Any reply received by the Office later than three months after the mailing date of the final rejection, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).						
1. A Notice of Appeal was filed on Appellant's Brief must be filed within the period set forth in 37 CFR 1.192(a), or any extension thereof (37 CFR 1.191(d)), to avoid dismissal of the appeal.						
2. The proposed amendment(s) will not be entered because:						
(a) ☐ they raise new issues that would require further consideration and/or search (see NOTE below);						
(b) ☐ they raise the issue of new matter (see Note below);						
(c) they are not deemed to place the application in better form for appeal by materially reducing or simplifying the issues for appeal; and/or						
(d) they present additional claims without canceling a corresponding number of finally rejected claims.						
3. Applicant's reply has overcome the following rejection(s):						
4. Newly proposed or amended claim(s) would be allowable if submitted in a separate, timely filed amendment canceling the non-allowable claim(s).						
5. ☑ The a) ☐ affidavit, b) ☐ exhibit, or c) ☑ request for reconsideration has been considered but does NOT place the application in condition for allowance because: <u>See Continuation Sheet</u> .						
6. The affidavit or exhibit will NOT be considered because it is not directed SOLELY to issues which were newly raised by the Examiner in the final rejection.						
 7.						
The status of the claim(s) is (or will be) as follows:						
Claim(s) allowed: none.						
Claim(s) objected to: <u>none</u> .						
Claim(s) rejected: 1-5, 11-17 and 19-24.						
Claim(s) withdrawn from consideration:						
8. The drawing correction filed on is a) approved or b) disapproved by the Examiner.						
9.☐ Note the attached Information Disclosure Statement(s)(PTO-1449) Paper No(s)						
10. Other:						



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Continuation of 5. does NOT place the application in condition for allowance because: The applicant's argument that Ganesn in view of Haseltine in any wat do not teach the limitation "recording by provider computer..over a communication link between the provider computer and an input device at one of the plurality of provider offices ...collection of cost from the customer at the one of the provider offices in accordance with the communication is not persuasive. Haseltine teaches that services are provided with the arrangement having a provider computer and associated provider offices. Haseltineln, teaches that services can be rendered via remotely located provider offices. Ganeshan teaches that "instruction to effect the electronic transaction" is received via network. Therefore the combination of Ganesan and Haseltine would teach the feature claimed by the applicant. (see in re Sheckler, 168 USPQ 716 (CCPA 1971) It is not necessary that a reference actually suggest changes or possible improvements which applicant made. In re Fine, 5 USPQ2d 1596 (CA FC 1988) The PTO can satisfy the burden under section 103 to establish a prima facie case of obviousness "by showing some objective teaching in the prior art or that knowledge generally available to one of ordinary skill in the art would lead that individual to combine the relevant teachings of the references." .